



FPFCU COVID-19 RESPONSE (update 7/24/20)

Financial Partners FCU understands the need to safeguard the health of our employees and our members. We are here to serve you and will remain available and supportive to our members and our community. The commitment to service that you have come to rely on in the past will continue during this unique time of American history.

We have been monitoring government decisions closely and due to the most recent announcement requiring mandatory face coverings, we have decided it is in both member and staff best interest to **CLOSE our LOBBIES effective July 27, 2020**. This closure will remain in place until the state of Indiana determines that businesses may function without the requirement of face coverings.

This decision will not reduce our level of service to our members. Most services can be provided at our drive through windows. We will also be available to answer phones during normal business hours and mail will be picked up daily. You will continue to have access to services through our on-line banking and automated telephone system where you can check your balance, view or hear your history, and transfer money. The Anytime Line can be accessed by calling 260-632-5705 or toll-free at 1-877-632-9805.

If you would like to speak with back office staff including lenders, please call in advance. Many transactions can now be done remotely with our new e-sign capabilities, reducing the need for an office visit. Lobby access will be by appointment only.

Thank you for your continued support and business.
Financial Partners FCU